

ATTACHMENT G  
ON-CALL TRANSIT PLANNING SERVICE TASK STATUS UPDATES

# GO FORWARD

A COMMUNITY INVESTMENT IN TRANSIT

WAKE COUNTY

A. Public Engagement Policy

Work on the Public Engagement Policy resumed in January and the initial tasks related to data collection are complete. The current focus is on finalizing the draft policy recommendation, soliciting feedback from key community stakeholders, and preparing final materials for review and approval. Development of the policy recommendation is anticipated to be completed this summer, with presentations and action items forwarded to the TPAC for its consideration in October, followed by public hearings at meetings of the two governing boards and consideration of adoption in November/December.

B. Staffing Model and Expectations Plan

TPAC accepted Staffing Model & Expectations Plan as a technical working resource. Project complete.

C. Community Funding Area (CFA) Program Management Plan (PMP)

CFA PMP Update is being provided to TPAC at the August 2018 Regular Meeting.

D. Wake Bus Plan (previously known as the Multi-Year Bus Service Implementation Plan)

**10-Year Bus Operations and Capital Plan** – The Wake Bus Plan is wrapping up its third phase of outreach to finalize project proposals through 2024 for GoRaleigh, GoCary, and GoTriangle. Outreach events were held across Wake County at with presentations to elected officials, formal public meetings, and pop-up events.

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The CTT held a special meeting on August 14<sup>th</sup> to review outreach materials as well as their regular meetings on August 21<sup>st</sup> and September 5<sup>th</sup> to discuss capital and operating model assumptions as well as initial outreach results.

A final draft of the 10-Year Operating and Capital Plan report was delivered to project management team and will be reviewed by the larger CTT. The 10-Year Plans and short range transit plans will be presented to partner agencies in October with the goal of bringing fully vetted plans to TPAC for their review/recommendation in November.

**Short range transit plan** – All transit services being implemented through 2024 for GoRaleigh, GoTriangle, and GoCary have been finalized and checked against the financial model to ensure they can be funded through the Wake Transit Plan in the years they are designated to begin operation.

Project sheets have been created for each service proposal which contain route-level information detailing hours of operation, service frequency, implementation month and year, major destinations served, and routing details. The route will be available online for public comment through the end of September.

**Fare Policy Analysis** – The Fare Work Group met on September 11<sup>th</sup> to confirm the final preferred recommendation for a regional fare structure and discount policies—both of which were tested for their effects on revenue and ridership for each agency, with the goal of striking a balance between the two.

The next steps involve finalizing any policy change details and an implementation phasing plan for short/medium/long-term strategies, performing a Title VI analysis, a review by the larger CTT and TPAC, and before bringing to partner agency boards for their review.

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**E. Transit Corridors Major Investment Study**

As of the September 7<sup>th</sup> MIS Core Technical Team meeting, the consultant team has completed their analysis on virtually all of the performance metrics in the BRT Evaluation Framework. Evaluation of the last two critical pieces of data, the cost estimates and ridership, has begun. In the week of September 10<sup>th</sup>-14<sup>th</sup>, the MIS Project Management Team met with the consultants in a workshop-style meeting to review assumptions for both costs and ridership. The cost estimates should be available for full review by the CTT first, followed by the ridership information. The CTT has discussed the overall completion of the BRT work and we believe that the final meeting on the BRT components of the MIS, and thus the completion of the work, will be either October 5<sup>th</sup>, or at the latest, October 19<sup>th</sup>.

On the CRT work, the CTT took a final look at the Commuter Rail Peer Review document and left a text edit comment window open to CTT members until September 28<sup>th</sup>. The next item to be discussed on CRT at upcoming CTT meetings should be the draft assessment of Existing Conditions for CRT.

CAMPO continues to lead the work on the Concurrence Process for both BRT and CRT efforts and can provide a status update on that task.

**F. Transit Customer Surveys**

Work began this month to generate the survey questionnaire for customer satisfaction. Onboard survey collection is expected to begin in the fall.