

ATTACHMENT D
ON-CALL TRANSIT PLANNING SERVICE TASK STATUS UPDATES



A. Public Engagement Plan

The next round of public outreach efforts in Wake County will begin on October 25th with 10 meetings scheduled for October and early November (5 meetings in Raleigh, 2 in Cary, and 3 at regional centers throughout the county). We began our marketing push last week in order to give the community two weeks' notice before the meetings are scheduled to begin. The goal of the public meetings is to 1) Remind the public of the need for improved transit to stay ahead of rapid growth, better connect our community, and create new opportunities. 2) Update the community on their significant investment in public transportation since the November 2016 referendum. 3) Re-introduce the Wake Transit Plan to the community 4) Engage the community through a survey, which will help shape both short-term and long-term priorities.

To help prioritize short-term and long-term goals for the Wake Transit Plan, we are utilizing an online survey tool (publicinput.com) for the community to help shape their community investment in transit. Prior to taking the survey, the public will view a presentation that is meant to continue to educate the public about transit (specifically Commuter Rail and Bus Rapid Transit). All of our materials for the meetings, including the survey and presentation, are available in Spanish to reach a larger demographic in Wake County. A Pre-Outreach Plan and Public Meeting Toolkit have been developed to outline the purpose of the public meetings, outreach activities, and partner roles to ensure an organized and strategic approach. We have been in touch with our community partners including WakeUp Wake County, RTA, CAFT, etc.

B. Staffing Model and Expectations Plan

There are no remaining CTT meetings to be held. Final comments and feedback have been delivered to the consultant in mid-October based on CTT meetings and member input opportunities. A final draft is anticipated to be delivered by the consultant by October 23rd.

C. Community Funding Area (CFA) Program Management Plan

The peer review memo was distributed and CTT members provided feedback on the draft memo. The next step for this is to review the peer review memo and resubmit for

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the CTT's review. The consultant stated that a draft will be delivered by the final week of October. Another next step in this process is to follow up stakeholder input from the municipalities. Consultant has stated that they will be scheduling 'one-on-one' meetings with each identified CFA entity. The next scheduled CTT meeting for this study is December 7, 2017. CAMPO staff will communicate with consultant team for creating next best steps moving forward in order to have substantive progress by the next CTT meeting.

D. Multi-Year Bus Service Implementation Plan

- a. We have a new project manager from Nelson\Nygaard, Bethany Whitaker. We are getting her up to speed on the project schedule and expected deliverables. A high level project schedule has been delivered to the TPAC administrator that shows the major project milestones and public input periods.
- b. Public engagement is underway until mid-November that will inform the development of the project prioritization policy for the Multi-Year Bus Service Implementation Plan.
- c. For the Project Prioritization Policy (Task 1), the consultant is preparing a recommendation based on comments and direction provided by the core technical team. Since public input will inform the prioritization policy, the prioritization framework is scheduled to be brought to the TPAC as information in November and for approval in December pending approval by the core technical team.
- d. The core technical team has provide initial comments to the consultant on the Task 2.1 – Project-level Decision Making Strategies.
- e. Service standards and performance measures (Task 3.1) – The core technical team has received an introduction to service standards and performance measures at the Oct 17th meeting. Further discussion is scheduled for November and December with the core technical team and the TPAC.
- f. The project is 7-8% complete from a budget perspective.

E. Transit Corridors Major Investment Study

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The Major Investment Study is progressing more quickly now as the contract has been signed and a Notice to Proceed was issued the week of October 16th. The 3rd MIS Core Technical Team meeting will be held on October 20th. This meeting as well as the previous one focused on defining the BRT corridor study areas so that data collection such as intersection counts and other relevant items can begin.

Additionally, the MIS is also working on kicking off the first round of Public Engagement activities in conjunction with the Multi-Year Bus Service Implementation Plan. The first round of Public Engagement will be used primarily to educate the public on various aspects of large transit infrastructure projects (BRT and CRT) so that in future rounds of Public Engagement the public has a better idea of the concepts and questions being asked of them. The first round of Public Engagement also includes a survey for the public which includes questions that will assist the MIS in gathering public opinion on general project prioritization.

F. Transit Customer Surveys

The earlier proposed timeline for the development of these surveys is being evaluated for more effective and efficient interface opportunities with the community rather than potentially confuse them with multiple concurrent and/or overlapping engagement efforts. This will continue to be discussed as a part of the Process Subcommittee in coordination with its respective Communications Steering Committee.