

**ATTACHMENT C**  
**ON-CALL TRANSIT PLANNING SERVICE TASK STATUS UPDATES**



**A. Public Engagement Policy**

Work on the Public Engagement Policy resumed in January and the initial tasks related to data collection are complete for all intents and purposes. The current focus is on finalizing the draft policy recommendation, soliciting feedback from key community stakeholders, and preparing final materials for review and approval. The next CTT meeting is scheduled for July 17, and meetings with targeted stakeholders to gain feedback on the key elements of the draft policy will occur by the end of August. Development of the policy recommendation is anticipated to be completed this summer, with presentations and action items to TPAC in August or September, followed by public hearings at meetings of the two governing boards and consideration of adoption in September or October.

**B. Staffing Model and Expectations Plan**

Final draft is complete and will be presented to the TPAC in July for possible action.

**C. Community Funding Area (CFA) Program Management Plan (PMP)**

Next CFA PMP CTT is scheduled for July 25. The CTT will receive the latest draft of the PMMP ahead of the meeting.

**D. Wake Bus Plan (previously known as the Multi-Year Bus Service Implementation Plan) – UPDATE FROM MAY 2018**

**10-Year Bus Operations and Capital Plan** - The Bus Plan core technical team has met twice since the March TPAC meeting. At the April 18<sup>th</sup> meeting, the consultant presented the final outreach materials (boards, handouts, and survey)

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and gave a final opportunity for comment. The consultant also presented technical assignments of routes to operators. The CTT had two concerns regarding the screening process: 1) it appeared only two agencies had been considered as the appropriate operator and that it should be all three, and 2) any route that crosses a jurisdictional boundary should be screened. Based on feedback, the consultant agreed to prepare a technical memo summarizing the operator assignment process, findings, and final recommendations. At the May 1<sup>st</sup> meeting, the CTT discussed how to present short range transit plan materials during July/August outreach as well as next steps with the capital plans for the individual agencies.

**Fare Policy Analysis** – The Fare Work Group met on May 1<sup>st</sup> at 8am. An existing conditions analysis, peer review, and consolidated report of agency-specific fare policy goals were presented and discussed. The next fare work group meeting is set for June 5<sup>th</sup> at 8am at CAMPO and will focus on reviewing fare structure scenarios.

**Coordinated Human Service Transportation Plan** - The Coordinated Human Services Transportation Plan Work Group met on April 26<sup>th</sup>. The next meeting will be at the end of May where the work group will be reviewing service scenarios.

**Short range transit plan** – The consultant is currently working with the CTT on the routes included in the first 5 years of the plan, which are the routes to be implemented by FY20-24. The short range plans will be the focus of the next public outreach period.

**GoCary Comprehensive Operational Analysis** – The kickoff meeting for the task was held on April 16<sup>th</sup> and a project management team was established. The consultant is currently completing market analysis/existing conditions reports. Outreach events for the COA are scheduled for May 15<sup>th</sup> in Cary, May 17<sup>th</sup> in Apex, and May 22<sup>nd</sup> in Morrisville. The recommendations will be incorporated into the GoCary short range transit plan.

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**Public engagement in April/May** – Information on bus service phasing is currently being presented to the public. Kickoff events began April 28<sup>th</sup> in Cary and April 30<sup>th</sup> in Garner. There are 30+ events in every municipality within Wake County where staff will be providing information on the progress of the Wake Transit Plan and soliciting feedback.

**E. Transit Corridors Major Investment Study – UPDATE FROM MAY 2018**

In the current quarter, the MIS Core Technical Team developed and approved four major deliverables: The Existing Conditions Report, the Problem Identification Statement, the BRT Evaluation Framework, and the peer BRT Performance Standards. These deliverables are in the process of being circulated to the TPAC and governing boards as needed. In addition to completing these deliverables, the team prepared materials for the May public meeting cycle. At time of this writing, the peer review for CRT has been mostly completed and discussed twice at the Core Technical Team table. BRT corridor performance evaluation will be the major activity of the next quarter.

**F. Transit Customer Surveys**

After gathering information from our partners and working with a survey expert, we have drafted a scope for the coordinated customer survey and community-wide survey to form a benchmark in customer satisfaction and attitudes toward transit. In order to ensure this draft scope captures all agency partners' needs in our dynamic environment, we are reconvening again in the coming weeks to review and finalize the proposed scope.