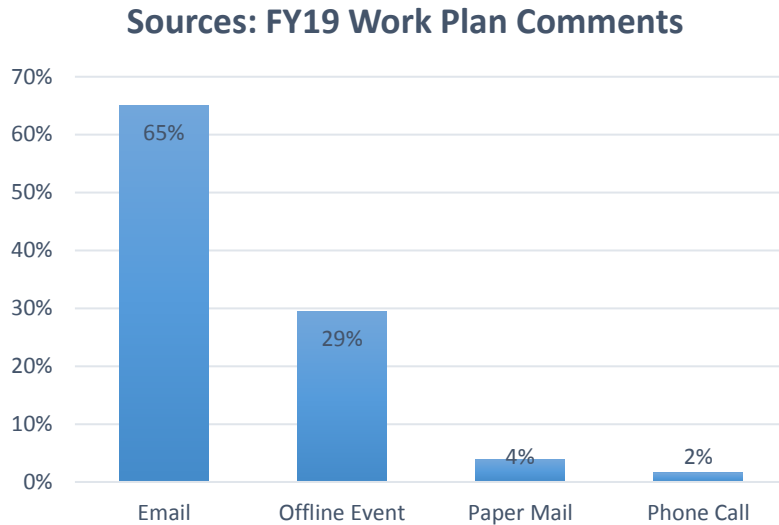
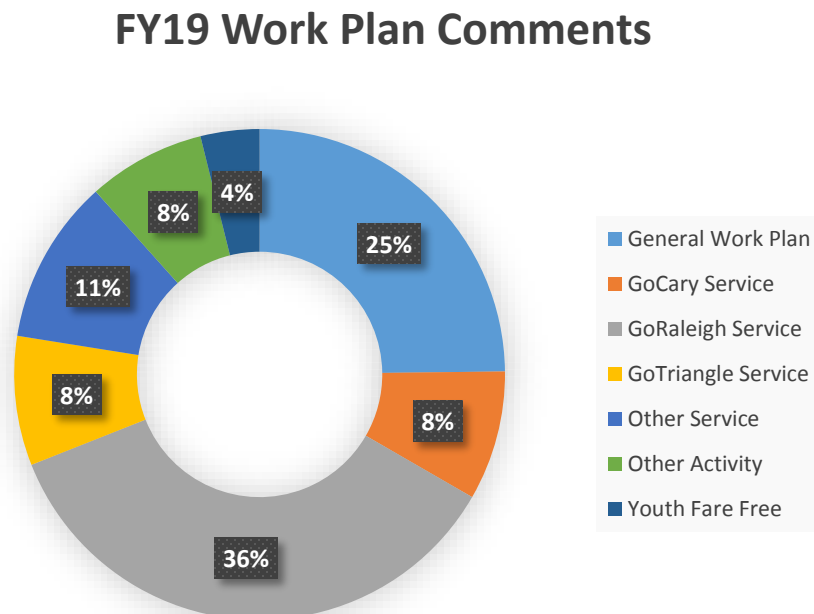


## FY19 Work Plan Comments Summary

The FY19 Work Plan received 129 comments during the public comment period 1/23/18 – 3/12/18, including 9 letters from organizations giving formal comment. Outreach included pop-ups at transit centers, community presentations, social media, a press release and online resources. A publicly available presentation detailed the FY19 Work Plan for online audiences and community, neighborhood and stakeholder groups. The majority of comments were submitted via email (65 percent) with the second largest source (29 percent) coming from offline events i.e. GoRaleigh pop-ups at Moore Square Station.



About a third of comments received (36 percent) centered on GoRaleigh services and a quarter (25 percent) related to the General Work Plan meaning they addressed projects and proposed changes in the plan other than those attributable to one agency. Comments on other service (i.e. to outer municipalities or referring to access vans, etc.) made up 11 percent of the comments and comments on GoCary service made up 8 percent of comments. Other areas addressed included GoTriangle service, Other Activity (i.e. general practices or issues with transit) and Youth Fare Free. Please note, these categories address the overall message of the whole comment; youth fare free was mentioned in many other comments as well.



Beyond these categories, comments have been tagged with specific mentions and can be viewed in the FY19 Work Plan Comments Detailed excel spreadsheet, column C, i.e. Crabtree Valley Mall, Southeast Raleigh, route 100 or route 4, etc. More specific themes are tagged including commute, ADA and seniors.

The following organizations provided formal letters with comments on the FY19 Work Plan:

1. American Heart Association
2. Capital Area Friends of Transit
3. City of Raleigh – Raleigh Transit Authority
4. GoTriangle
5. Habitat for Humanity (plus map)
6. Northwest Cary YMCA
7. Regional Transportation Alliance
8. Town of Cary
9. Wake County Board of Commissioners

For more details, please see the following attachments:

**FY19 Work Plan Comments Detailed**

*Easy to view PDF of all comments sorted by category (General Work Plan, GoRaleigh Service, etc.) with detailed tags in Column C. Excel spreadsheet also included with all comments sorted by category plus names and contact information.*

**FY19 Work Plan Comments Reference**

*Word document with lengthy comments referenced in the PDF / Excel.*

**FY19 Work Plan Comments – Formal Letters**

*Folder with all formal letters from organizations.*

**FY19 Work Plan Comments – Individual Comment Attachments**

*Folder with two attachments submitted and referenced in individual comments (C9 and C48). .*

**FY19 Work Plan Outreach**

*Word document with detailed descriptions of outreach events conducted by Wake Transit Partners.*